Discussion on University Library Management Work from the Perspective of Humanistic Care

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ABSTRACT. *University libraries are academic institutions serving readers, and their humanistic care for readers should be reflected in their management and services. In terms of library management, we must build a new management mechanism from the perspective of strengthening humanistic care, improve management systems, change backward service models, focus on creating a good reading environment, create a humanistic atmosphere, devote humanistic sentiments, and promote humanistic spirit; in the library service, we must implement the principle of reader-centered, resolve conflicts with readers in a timely manner, protect the legitimate rights and interests of readers, and meet the needs of readers to the greatest extent.*

KEYWORDS: Humanistic care, Library management, Library service

1. Introduction

The university library is a place with humanistic spirit. It is reader-oriented and pays attention to the needs of readers, so that readers can feel the humanistic atmosphere and humanistic care of the library itself [1]. The library is a school's knowledge gathering place, a place for students to learn, and a position for cultural dissemination. It has a driving effect and very important significance for disseminating knowledge and scientific research. Actively mobilize the enthusiasm of university library staff and improve the management system of university libraries will help promote the development of university library management.

2. The Current Situation of University Library Management

2.1 Lack of Humanistic Care

The service objects of university libraries are contemporary university students. The university student group is a vigorous group, which is easy to form an active atmosphere. In most cases, university libraries appear to be more serious and cannot attract university students. At present, there is a phenomenon of insufficient humanistic care in university libraries. Insufficient humanistic care can hardly bring college students a better reading environment, and it is also difficult for college students to feel the humanistic atmosphere.

2.2 Backward Service Model

As an important base for cultivating talents in China, colleges and universities have received more attention from their library management [2]. The development of information technology has promoted the improvement of the efficiency of library management in colleges and universities. The new era also puts forward higher requirements for the management of college libraries. However, some college libraries only provide readers with services such as borrowing books and reading newspapers and periodicals. In the traditional service stage. The traditional library management service model urgently needs innovation and improvement.

2.3 System Restricts Development

The working atmosphere of the university library is very important. Because the working mode is basically stable and the work pressure is relatively low, it is easy to produce a lazy working atmosphere of "no mistake is merit" in the university library, which is not conducive to the management of university libraries development of [3]. Nowadays, the popularization of online platforms has caused many people to read through mobile phones, computers and other electronic products. College students are the main force among the Internet users, and university libraries have been affected to a certain extent.

2.4 Not Enough Equipment

The development of science and technology has changed people's production and life style. For library management, perfect library management equipment can improve the efficiency of library management [4]. University libraries not only need to introduce related supporting facilities, but also improve resource utilization. In many university libraries, the number of mobile devices for mobile reading and book retrieval devices for readers is relatively small, and they cannot provide work convenience for library managers.

2.5 Insufficient Talent

The quality and ability of the staff are related to the quality of services that readers enjoy and the reader's impression of the library, as well as the development of the library. Librarians are the core of the library management process and promote the development of library management. We should actively improve the working ability and professional quality of library management staff, and strive to introduce and train outstanding library management staff. The managers of university libraries should have a certain level of foreign language, electronic and automation knowledge. For library managers, good professional skills can bring a good service experience for readers.

3. The Innovation of University Library Management from the Perspective of Humanistic Care

3.1 Building an Innovative Management Mechanism

A sound management mechanism is the basis and prerequisite to promote the progress of university library management and realize management innovation, and can promote the development of university library management [5]. The management mechanism of the library should be innovated and improved based on the needs of readers, for the purpose of bringing better services to readers. The development and popularization of the Internet can help college libraries introduce computer management systems, establish library electronic indexes, and promote electronic borrowing methods, which has a positive effect on increasing college students' interest in borrowing. In the process of constructing an innovative management mechanism, library management staff should effectively integrate data and information, discover deficiencies and make adjustments in time, and strive to demonstrate the innovative value of university library management mechanisms. University libraries can strive to open their own Internet platforms, strengthen communication between libraries and libraries, and use Internet sharing to provide electronic files that they lack and other collections to meet the needs of readers. The fundamental purpose of constructing an innovative management mechanism is to provide readers with a better borrowing experience and to improve the quality of service for readers, which is a manifestation of the humanistic spirit.

3.2 Improving Library Management System

Improving the library management system is conducive to increasing the market competitiveness of university libraries and helping library management find a way of sustainable development. In real life, many college students will have a bad impression

of the entire university library because of the outdated and backward management system. It is imperative to improve the library management system. Improving the library management system can enhance the working atmosphere, the work enthusiasm, and service quality of library managers. Establishing and implementing a reward and punishment system, and creating a healthy competitive environment can stimulate the innovation and work potential of employees, and enhance the sense of responsibility of library managers.

University libraries can embody humanistic care by setting up special positions for students to work and study. Although China's economy is developing steadily, there are still some families in poverty. In order to help students with poor economic conditions complete their studies successfully, the state has set up scholarships and fellowships, and the library will also support students in work-study programs. When improving the management system of the library, it can consider increasing the number of work-study positions, which can reflect the attitude of self-reliance and progress in the student group. For some students with poor financial conditions, part-time work and study can not only relieve certain economic pressure, but also a good opportunity to participate in social practice. As far as libraries are concerned, recruiting students to participate in the management work is convenient for better exerting their education functions and at the same time improving the service level of university libraries.

3.3 Completing Supporting Facilities

University library leaders should use the resources, and actively improve library related supporting facilities. The management of university libraries in the new era is developing in the direction of digitization. Libraries can build a complete collection resource upgrading system with the help of digital technology processing and storage mechanisms, and realize data resources and knowledge information through different carriers and geographical locations. The library improves supporting facilities and management efficiency as well as saves labor costs to a certain extent. For readers, complete supporting facilities can bring a better reading experience.

3.4 Bringing in Outstanding Talents

University libraries should insist on the concept of serving and educating people, focus on introducing outstanding talents, and do a good job in recruitment and training. To carry out library management innovation, we must first improve the overall quality of management staff. University libraries can use part-time system, employment system and other methods to recruit outstanding talents and strengthen the professional training and education of managers [6]. University libraries can try to establish a communication platform between readers and managers, so that library managers can understand the

actual needs of readers in time, and bring better reading experience to readers. Because readers have different occupations, ages, and cultural levels, library managers can strengthen communication with readers to provide readers with better services and clarify the direction of book collection, helping readers avoid unnecessary and repeated book purchases.

3.5 Improvement of Service

Strengthening the innovation of university library management can actively improve library service methods. From the perspective of humanistic care, consider issues from the reader's standpoint, and provide readers with more considerate services. For example, the library can prepare more items such as tea, seats, spare umbrellas, etc., and consider the unexpected situations that readers may encounter and the possible needs that may arise. Because everyone's hobbies and living habits are different, the library can try to provide personalized services and provide readers with a broader space for activities. With the continuous development of information technology means, university library managers can also improve and innovate personalized services, and provide readers with a better experience.

4. Conclusion

The progress of the times has not only changed people's way of life, but also has an impact on people's spiritual needs. The purpose of university library management is to serve teachers, students and readers. As the country's base for training talents, colleges and universities should embody the humanistic spirit and sense of humanistic care. Creating a library environment with a humanistic atmosphere is conducive to the development of university libraries and gives readers a better look and feel, meets more needs of readers, and helps university libraries to better serve and educate people.

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