# A Psychological Framework for Understanding Career Decision-Making among College Students: The Interplay of Self-Efficacy, Identity, and Exploration

# Zhiwei Liu<sup>1,a,\*</sup>

<sup>1</sup>School of Education and Psychological Science, Sichuan University of Science & Engineering, Zigong, China

Abstract: Career decision-making is a complex process that involves the interplay of various psychological factors. This paper proposes a comprehensive framework for understanding career decision-making among college students, focusing on the roles of self-efficacy, identity, and exploration. The framework integrates key theories and research findings from vocational psychology, developmental psychology, and social cognitive theory. We argue that self-efficacy beliefs, identity formation, and exploratory behaviors are crucial determinants of career decision-making outcomes. The proposed framework has important implications for career counseling and interventions aimed at facilitating adaptive career development among college students. Additionally, we discuss the potential moderating effects of contextual factors, such as family influences and cultural background, on the relationships among self-efficacy, identity, and exploration. The paper also explores the role of personality traits and emotional intelligence in shaping career decision-making processes and outcomes. Furthermore, we examine the impact of social support and mentoring on students' career development. The paper concludes with recommendations for future research and practice in the field of career counseling, emphasizing the need for longitudinal studies and the development of evidence-based interventions.

**Keywords:** Career Decision-Making, Self-Efficacy, Identity, College Students, Contextual Factors, Personality Traits, Emotional Intelligence, Social Support

# 1. Introduction

Career decision-making is a critical developmental task that college students face as they prepare to transition from education to the workforce. The choices made during this period can have long-lasting effects on individuals' career trajectories and overall well-being [1]. However, making career decisions can be a daunting and stressful process, as it involves navigating a complex interplay of personal, social, and contextual factors [2].

To better understand the psychological processes underlying career decision-making, researchers have proposed various theoretical frameworks. For example, social cognitive career theory (SCCT) [3] emphasizes the role of self-efficacy beliefs, outcome expectations, and personal goals in shaping career-related behaviors. Identity theory [4] highlights the importance of identity formation and commitment in guiding individuals' career choices. Moreover, the concept of career exploration [5] underscores the value of actively seeking information about oneself and the world of work in facilitating informed career decisions.

While these theoretical perspectives have provided valuable insights into career decision-making, there is a need for an integrative framework that incorporates the key elements of self-efficacy, identity, and exploration. Such a framework would offer a more comprehensive understanding of the psychological processes involved in career decision-making among college students. Therefore, the purpose of this paper is to propose a psychological framework that integrates self-efficacy, identity, and exploration in explaining career decision-making outcomes. Furthermore, we discuss the potential moderating effects of contextual factors, such as family influences and cultural background, on the

<sup>&</sup>lt;sup>a</sup>psylzw@suse.edu.cn

<sup>\*</sup>Corresponding author

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relationships among these constructs. We also explore the role of personality traits and emotional intelligence in shaping career decision-making processes and outcomes. Additionally, we examine the impact of social support and mentoring on students' career development.

# 1.1 The Role of Self-Efficacy in Career Decision-Making

Self-efficacy, defined as individuals' beliefs about their capabilities to perform specific tasks or behaviors <sup>[6]</sup>, has been identified as a key factor influencing career decision-making. According to SCCT <sup>[3]</sup>, self-efficacy beliefs shape individuals' interests, goals, and actions in the career domain. Research has consistently shown that higher levels of career decision-making self-efficacy are associated with more adaptive outcomes, such as greater career decidedness, lower levels of indecision, and more active engagement in career exploration <sup>[7]</sup>.

Self-efficacy beliefs are developed through four primary sources: performance accomplishments, vicarious learning, verbal persuasion, and physiological states <sup>[6]</sup>. In the context of career decision-making, successful experiences in making career-related choices, exposure to role models, encouragement from significant others, and positive emotional states can enhance individuals' self-efficacy. Conversely, negative experiences, lack of support, and anxiety can undermine self-efficacy beliefs <sup>[1]</sup>.

Interventions aimed at enhancing career decision-making self-efficacy have shown promising results. For example, Fouad et al. (2009) [8] found that a brief career decision-making intervention focusing on the four sources of self-efficacy led to significant increases in career decision-making self-efficacy and decreases in career indecision among college students. Similarly, Reese and Miller (2006) [9] demonstrated the effectiveness of a career course in improving students' career decision-making self-efficacy and reducing career-related barriers.

Recent research has also explored the role of emotional intelligence in career decision-making self-efficacy. Emotional intelligence, defined as the ability to perceive, understand, and manage emotions <sup>[10]</sup>, has been found to be positively associated with career decision-making self-efficacy <sup>[11]</sup>. Individuals with higher levels of emotional intelligence may be better equipped to cope with the emotional challenges associated with career decision-making, such as anxiety and uncertainty. Interventions that focus on developing emotional intelligence skills, such as emotion regulation and empathy, may be beneficial in enhancing career decision-making self-efficacy <sup>[11]</sup>.

# 1.2 The Role of Identity in Career Decision-Making

Identity formation is a central developmental task during late adolescence and early adulthood <sup>[4]</sup>. According to Marcia's (1966) <sup>[12]</sup> identity status paradigm, individuals can be classified into four identity statuses based on their levels of exploration and commitment: identity achievement (high exploration, high commitment), moratorium (high exploration, low commitment), foreclosure (low exploration, high commitment), and identity diffusion (low exploration, low commitment).

Research has shown that identity status is related to career decision-making processes and outcomes. For example, individuals in the identity achievement status tend to exhibit higher levels of career decidedness, more mature career attitudes, and greater engagement in career exploration compared to those in other identity statuses [13]. In contrast, individuals in the moratorium and diffusion statuses often struggle with career indecision and exhibit less adaptive career behaviors [14].

The process of identity formation involves the exploration of various alternatives and the commitment to specific choices <sup>[12]</sup>. In the career domain, identity exploration may involve activities such as taking career assessments, researching occupations, and engaging in internships or part-time work experiences. Through these exploratory activities, individuals gain a better understanding of their interests, values, and skills, which can inform their career decision-making <sup>[15]</sup>.

Interventions that promote identity exploration and commitment have been found to facilitate adaptive career development. For instance, Grier-Reed and Skaar (2010)<sup>[16]</sup> developed a career course that incorporated identity exploration exercises and found that participants reported significant increases in career decision-making self-efficacy and vocational identity. Similarly, a study by Kunnen (2013) <sup>[17]</sup> demonstrated that a group intervention focusing on identity exploration led to increases in career commitment and decreases in career indecision among college students.

Recent research has also investigated the role of personality traits in identity formation and career

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decision-making. The Big Five personality traits (openness, conscientiousness, extraversion, agreeableness, and neuroticism) have been found to be associated with identity status and career decision-making outcomes <sup>[18]</sup>. For example, individuals high in openness and conscientiousness tend to exhibit higher levels of identity achievement and career decidedness, while those high in neuroticism may struggle with identity formation and career indecision <sup>[19]</sup>. Interventions that consider individual differences in personality traits may be more effective in promoting adaptive identity development and career decision-making <sup>[20]</sup>.

## 1.3 The Role of Exploration in Career Decision-Making

Career exploration, defined as the process of gathering information about oneself and the world of work <sup>[21]</sup>, is a critical component of career decision-making. Engaging in exploratory behaviors allows individuals to clarify their self-concept, learn about occupational options, and make informed career choices <sup>[15]</sup>.

Jordaan (1963) <sup>[5]</sup> distinguished between two types of career exploration: self-exploration and environmental exploration. Self-exploration involves examining one's interests, values, abilities, and personality characteristics, while environmental exploration involves seeking information about occupations, job requirements, and employment opportunities. Both types of exploration are essential for effective career decision-making <sup>[22]</sup>.

Research has consistently demonstrated the positive effects of career exploration on career decision-making outcomes. For example, Zikic and Klehe (2006) [23] found that engagement in self-exploration and environmental exploration was associated with higher levels of career adaptability and job search self-efficacy among college students. Similarly, a meta-analysis by Kracke (2002) [24] revealed that career exploration was positively related to career decidedness and negatively related to career indecision.

Career interventions that promote exploration have been shown to be effective in facilitating career decision-making. For instance, Cheung and Jin (2016) [25] developed a career exploration intervention that included self-assessment activities, occupational research, and informational interviews. Participants in the intervention group reported significant increases in career exploration behavior and career decision-making self-efficacy compared to a control group.

Recent research has also highlighted the importance of social support and mentoring in promoting career exploration and decision-making. Social support from family, friends, and significant others can provide encouragement, guidance, and resources that facilitate exploratory behavior and informed decision-making [24]. Mentoring relationships, particularly with individuals in one's field of interest, can offer valuable insights, networking opportunities, and role modeling that enhance career exploration and decision-making [26]. Interventions that incorporate social support and mentoring components may be particularly effective in promoting adaptive career exploration and decision-making among college students [27].

## 1.4 The Moderating Role of Contextual Factors

While the proposed framework focuses on the interplay of self-efficacy, identity, and exploration in career decision-making, it is essential to consider the potential moderating effects of contextual factors. Contextual factors, such as family influences and cultural background, can shape individuals' career development and decision-making processes [28].

Family influences, including parental support, expectations, and role modeling, have been found to impact career decision-making among college students. For example, Whiston and Keller (2004) [29] conducted a meta-analysis and found that parental support and encouragement were positively associated with career decidedness and self-efficacy. Furthermore, students who perceived their parents as supportive and autonomy-granting reported higher levels of career exploration and identity achievement [24].

Cultural background can also influence career decision-making processes and outcomes. Research has shown that cultural values, such as collectivism and individualism, can shape individuals' career goals and decision-making styles [30]. For instance, students from collectivistic cultures may prioritize family expectations and social norms in their career choices, while those from individualistic cultures may place greater emphasis on personal interests and self-actualization [8].

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Moreover, cultural background can moderate the relationships among self-efficacy, identity, and exploration. For example, a study by Hardin et al. (2001) [31] found that the relationship between self-efficacy and career indecision was stronger for White American students compared to African American students. The authors suggested that cultural differences in the salience of self-efficacy beliefs may account for this finding.

Counselors and educators should be aware of the potential moderating effects of contextual factors when working with college students. Interventions that take into account family influences and cultural background can be more effective in promoting adaptive career decision-making. For instance, involving parents in career counseling sessions or incorporating culturally relevant activities into career interventions may enhance their effectiveness [28].

### 2. An Integrative Framework for Understanding Career Decision-Making

Based on the reviewed literature, we propose an integrative framework that incorporates the roles of self-efficacy, identity, and exploration in explaining career decision-making among college students. The framework posits that self-efficacy beliefs, identity formation, and exploratory behaviors are interconnected and jointly influence career decision-making outcomes. Additionally, the framework considers the moderating effects of contextual factors, such as family influences and cultural background, on these relationships. Furthermore, the framework acknowledges the role of personality traits and emotional intelligence in shaping career decision-making processes and outcomes, as well as the impact of social support and mentoring on students' career development.

In this framework, self-efficacy beliefs serve as a foundation for career decision-making. Individuals with high levels of career decision-making self-efficacy are more likely to engage in identity exploration and undertake exploratory behaviors. These exploratory activities, in turn, provide opportunities for individuals to clarify their self-concept, gather occupational information, and make informed career choices.

Identity formation is a central component of the framework, as it involves the integration of self-knowledge and occupational knowledge gained through exploration. As individuals engage in identity exploration and make commitments to specific choices, they develop a clearer sense of their career goals and values. This identity development process, in turn, enhances career decision-making self-efficacy and facilitates further exploration.

The framework also emphasizes the reciprocal relationships among self-efficacy, identity, and exploration. Positive experiences in career exploration and identity development can strengthen self-efficacy beliefs, while increased self-efficacy can promote further exploration and identity formation. Conversely, negative experiences or barriers in exploration and identity development can undermine self-efficacy and hinder adaptive career decision-making.

Contextual factors, such as family influences and cultural background, are depicted as moderators in the framework. These factors can shape the relationships among self-efficacy, identity, and exploration, as well as directly influence career decision-making outcomes. For example, supportive family environments may enhance the positive effects of self-efficacy and exploration on career decidedness, while cultural values may guide individuals' career goals and decision-making styles.

Personality traits and emotional intelligence are also incorporated into the framework as individual difference variables that can influence career decision-making processes and outcomes. For instance, individuals high in conscientiousness and emotional intelligence may be more likely to engage in adaptive career exploration and decision-making behaviors.

Finally, the framework acknowledges the role of social support and mentoring in facilitating career development among college students. Social support from family, friends, and significant others can provide encouragement and resources that promote exploratory behavior and informed decision-making. Mentoring relationships can offer guidance, networking opportunities, and role modeling that enhance career exploration and decision-making.

# 3. Implications for Career Counseling and Interventions

The proposed framework has important implications for career counseling and interventions aimed at facilitating adaptive career development among college students. Career counselors can use the

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framework to guide their assessment and intervention strategies, focusing on enhancing self-efficacy, promoting identity exploration, and encouraging exploratory behaviors, while also considering the influence of contextual factors, personality traits, emotional intelligence, and social support.

To enhance career decision-making self-efficacy, counselors can help students identify and build upon their strengths, provide opportunities for successful experiences, and offer support and encouragement. Interventions that target the four sources of self-efficacy, such as performance accomplishments, vicarious learning, verbal persuasion, and physiological states, can be particularly effective [8]. For example, counselors can use role-playing exercises to simulate successful career decision-making experiences or provide exposure to role models who have overcome career-related challenges.

To promote identity exploration, counselors can use assessment tools, such as the Identity Style Inventory [32] or the Ego Identity Process Questionnaire [33], to help students understand their identity status and explore alternatives. Interventions that incorporate identity exploration exercises, such as value clarification, self-reflection, and occupational research, can facilitate identity development [16]. For instance, counselors can guide students through autobiographical writing exercises or encourage them to conduct informational interviews with professionals in their fields of interest.

To encourage career exploration, counselors can provide resources and guidance for students to engage in self-assessment, occupational research, and experiential activities. Interventions that include self-exploration exercises, informational interviews, job shadowing, and internships can promote exploratory behavior and inform career decision-making [25]. Counselors can also help students develop action plans for exploring career options and provide ongoing support throughout the exploration process.

When working with college students, counselors should also consider the moderating effects of contextual factors on career decision-making. Interventions that involve family members, such as parent-student workshops or family-centered career counseling, can help address family influences and expectations [29]. Moreover, culturally sensitive interventions that acknowledge and incorporate students' cultural backgrounds can enhance the relevance and effectiveness of career counseling [28]. For example, counselors can use culturally adapted assessment tools or incorporate discussions of cultural values and norms into career exploration activities.

Counselors should also be attuned to individual differences in personality traits and emotional intelligence when designing career interventions. Interventions that consider students' unique personality profiles and emotional intelligence levels may be more effective in promoting adaptive career decision-making [34]. For instance, students high in neuroticism may benefit from interventions that focus on reducing career-related anxiety and building emotional coping skills.

Finally, career interventions should incorporate social support and mentoring components to facilitate adaptive career development. Counselors can encourage students to seek support from family, friends, and significant others throughout the career decision-making process. They can also help students identify and connect with potential mentors in their fields of interest <sup>[26]</sup>. Interventions that include peer support groups or alumni mentoring programs may be particularly effective in promoting career exploration and decision-making among college students <sup>[27]</sup>.

#### 4. Conclusion

In conclusion, the proposed psychological framework offers a comprehensive understanding of career decision-making among college students. By considering the roles of self-efficacy, identity, exploration, contextual factors, personality traits, emotional intelligence, and social support, this framework can guide career counseling practices and inform the development of evidence-based interventions. Ultimately, supporting students in their career decision-making process can lead to more satisfying and fulfilling career paths, benefiting both individuals and society as a whole.

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